



**Berkshire County Transportation Guide**  
**Berkshires without Barriers**  
 Berkshire County, MA (October 2019)



**BUS SERVICES**

Provider	Rider Eligibility	Service Area	Days/Hours of Service	Provider Address	Phone	Email	Website
Berkshire Regional Transit Authority (BRTA)	general public and disabled	County Wide	Mon-Fri 5:15am-7:20pm, Sat 7:15am-7:30pm	1 Columbus Avenue, Pittsfield, MA - 01201	<b>413-499-2782</b>	<a href="mailto:Robert.malnati@berkshirerta.com">Robert.malnati@berkshirerta.com</a>	<a href="http://www.berkshirerta.com">www.berkshirerta.com</a>
Peter Pan/Greyhound Bus Lines	general public	Central & South County	7 days, 7:30am-8:20pm, 7 buses per day	1 Columbus Avenue, Pittsfield, MA - 01201	<b>1-800-231-2222 or 413-499-2782</b>		<a href="http://www.peterpanbus.com">www.peterpanbus.com</a>

**TRAINS**

Provider	Rider Eligibility	Service Area	Days/Hours of Service	Provider Address	Phone	Email	Website
Amtrak Train Service	general public	Pittsfield	7 days, 2 trains per day	1 Columbus Avenue, Pittsfield, MA - 01201	<b>1-800-872-7245</b>		<a href="http://www.amtrak.com">www.amtrak.com</a>

**MEDICAL TRANSPORT SERVICES**

Provider	Rider Eligibility	Service Area	Days/Hours of Service	Provider Address	Phone	Email	Website
Action Ambulance Service	general public, medical	County Wide	24/7	121 West Housatonic Street, Pittsfield, MA - 01201	<b>413-445-5355</b>	<a href="mailto:jscoloro@actionems.com">jscoloro@actionems.com</a>	<a href="http://www.actionems.com">www.actionems.com</a>
County Ambulance Inc.	general public, medical	County Wide	5am-10pm	175 Wahconah Street, Pittsfield, MA - 01201	<b>413-499-2527</b>	<a href="mailto:bkandrews@countyamb.com">bkandrews@countyamb.com</a>	<a href="http://www.countyamb.com">www.countyamb.com</a>
County Rainbow Taxi, Inc/ Arrow taxi	general public, able bodied, medical	County Wide	24/7	10 Pleasant Street, Pittsfield, MA - 01201	<b>413-499-4300</b>	<a href="mailto:jregan@centralberkshire.com">jregan@centralberkshire.com</a>	
CRT Cabulance	disabled, senior, medical	County Wide	24/7	18 Oak Street, Pittsfield, MA 01201	<b>413-447-3800</b>	<a href="mailto:jregan@centralberkshire.com">jregan@centralberkshire.com</a>	
E-Pod Transportation LLP	masshealth recipients	County Wide and to Springfield	Mon-Fri 5am-7pm, Sat-Sun 5am-3pm	26 Overlook Terrace, Adams, MA - 01220	<b>413-743-3763</b>	<a href="mailto:PeterGreenbush@gmail.com">PeterGreenbush@gmail.com</a>	
MassHealth Transportation Program (Medicaid Transportation)	medical	County Wide	Mon-Fri 8am-5pm	600 Washington St, Boston, MA - 02111	<b>1-800-841-2900 TTY for hard of hearing 1-800-497-4648</b>		<a href="http://www.cancer.org/treatment/sup-port-programs-and-services/resource-search_detail.html/33054.html">http://www.cancer.org/treatment/sup-port-programs-and-services/resource-search_detail.html/33054.html</a>
Northern Berkshire EMS/Transport	general, medical	County Wide and to Springfield	24/7, Van Service 6am-6pm	10 Harris Street, North Adams, MA - 01247	<b>413-664-4933</b>	<a href="mailto:jmeamey@northadamsambulance.com">jmeamey@northadamsambulance.com</a>	<a href="http://www.northadamsambulance.com/">http://www.northadamsambulance.com/</a>

**TRANSPORTATION EXCLUSIVELY FOR SENIORS AND DISABLED**

Provider	Rider Eligibility	Service Area	Days/Hours of Service	Provider Address	Phone	Email	Website
Ad Lib	disabled	County Wide	Mon-Fri 8am-12pm	215 North Street, Pittsfield, MA - 01201	<b>413-442-7047</b>	<a href="mailto:adlib@adlibcil.org">adlib@adlibcil.org</a>	<a href="http://www.adlibcil.org">http://www.adlibcil.org</a>
BRTA	disabled (by application)	County Wide	Mon-Fri 5:20am-7:30pm; Sat 7:20am-7:15pm	1 Columbus Avenue, Pittsfield, MA - 01201	<b>413-499-2782</b>	<a href="mailto:Robert.malnati@berkshirerta.com">Robert.malnati@berkshirerta.com</a>	<a href="http://www.berkshirerta.com">www.berkshirerta.com</a>
BC-ARC	disabled	Central & South County	24/7, office hours: Mon-Fri 8am-5pm	395 South Street, Pittsfield, MA - 01201	<b>413-499-4241</b>	<a href="mailto:bcarc@bcarc.org">bcarc@bcarc.org</a>	<a href="http://www.bcarc.org">www.bcarc.org</a>
COA - Adams	senior & disabled, general, medical	North County	Mon-Fri, 8am-4pm	3 Hoosac Street, Adams, MA - 01220	<b>413-743-8333</b>	<a href="mailto:egirgenti@town.adams.ma.us">egirgenti@town.adams.ma.us</a>	<a href="http://www.town.adams.ma.us">http://www.town.adams.ma.us</a> or <a href="http://www.facebook.com/Adams.Council.on.Aging">www.facebook.com/Adams.Council.on.Aging</a>
COA - Adams	Seniors in Adams and Cheshire	Long Distance Medical	24/7 - upon volunteer availability	3 Hoosac Street, Adams, MA - 01220	<b>413-743-8333</b>	<a href="mailto:egirgenti@town.adams.ma.us">egirgenti@town.adams.ma.us</a>	<a href="http://www.town.adams.ma.us">http://www.town.adams.ma.us</a>
COA - Cheshire	senior & disabled, medical	North County	Mon, Tue, Thur 8am-4pm	119 School Street, Cheshire, MA - 01225	<b>413-743-9179</b>		<a href="http://www.cheshire-ma.com/">http://www.cheshire-ma.com/</a>
COA - Clarksburg	able bodied, all purposes	North County	on call	712 West Cross Road, Clarksburg, MA - 01247	<b>413-663-8253</b>		



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Provider	Rider Eligibility	Service Area	Days/Hours of Service	Provider Address	Phone	Email	Website
COA - Dalton	senior & disabled, all purposes	Dalton, Pittsfield	Mon-Fri 8am-3pm	40 Field Street Extension, Dalton, MA - 01226	413-684-2000	<a href="mailto:KPizzi@dalton-ma.gov">KPizzi@dalton-ma.gov</a>	<a href="http://www.dalton-MA.gov">www.dalton-MA.gov</a>
COA - Lanesborough	senior & disabled, medical	Central County	Mon-Fri 8am-4pm	83 N Main Street, Lanesborough, MA - 01237	413-448-2682	<a href="mailto:seniors_director@lanesborough-ma.gov">seniors_director@lanesborough-ma.gov</a>	
COA - Lee	senior & disabled, medical	Pittsfield, Gt Barrington, Lee & Lenox	Mon - Thur 8am-1:30pm; (Tues & Thurs to Big Y)	21 Crossway Street #2, Lee, MA - 01238	413-243-5545	<a href="mailto:coa@town.lee.ma.us">coa@town.lee.ma.us</a>	<a href="http://www.lee.ma.us">www.lee.ma.us</a>
COA - Lenox	senior & disabled, medical	Lenox, Lee & Pittsfield	Mon-Wed & Fri 8:30am-3pm	65 Walker Street, Lenox, MA - 01240	413-637-5535	<a href="mailto:susanholmes@townoflenox.com">susanholmes@townoflenox.com</a>	<a href="http://www.townoflenox.com">www.townoflenox.com</a>
COA - North Adams	senior & disabled, medical	North County	Mon-Fri 8am-4pm	116 Ashland Street, North Adams, MA - 01247	413-662-3125	<a href="mailto:spitzerctr@yahoo.com">spitzerctr@yahoo.com</a>	<a href="http://www.northadams-ma.gov/index.php?nav_id=25">http://www.northadams-ma.gov/index.php?nav_id=25</a>
COA - Pittsfield	senior & disabled, medical	Central County	Mon-Fri 8:30am-3:30pm	330 North Street, Pittsfield, MA - 01201	413-499-9346	<a href="mailto:iclark@pittsfieldch.com">iclark@pittsfieldch.com</a>	<a href="http://www.cityofpittsfield.org/city_hall/council_on_aging/">http://www.cityofpittsfield.org/city_hall/council_on_aging/</a>
COA - Richmond	senior & disabled	County Wide	Mon-Fri 9am-6pm or on call	1529 State Road, Richmond, MA - 01254	413-698-3656 (1 week notice)	<a href="mailto:coa@richmondma.org">coa@richmondma.org</a>	
COA - Savoy	senior & disabled, medical	North County	7 days, on call	720 Main Road, Savoy, MA - 01256	413-743-4290		
COA - Sheffield	senior & disabled	South County	Mon-Fri 9am-4pm	25 Cook Road, Sheffield, MA - 01257	413-229-7037	<a href="mailto:kloring@sheffieldma.gov">kloring@sheffieldma.gov</a>	<a href="http://www.sheffieldma.gov">www.sheffieldma.gov</a>
COA - Stockbridge	senior & disabled, all purposes	South County; Pittsfield	Mon-Fri 8am-4pm	50 Main Street, Stockbridge, MA - 01262	413-298-4170, ext 263	<a href="mailto:coa@townofstockbridge.com">coa@townofstockbridge.com</a>	
COA - Tyringham	senior, medical	South County		P.O. Box 415, Tyringham, MA - 01264	413-243-1749		
COA - Washington	senior, able bodied	Central County		27 Frost Road, Washington, MA - 01223	413-655-0232		
COA - West Stockbridge	senior & disabled, all purposes	Central & South County	on call	21 Albany Road, West Stockbridge, MA - 01266	413-232-0137		
COA - Williamstown	senior & disabled, all purposes	North County	Mon-Fri 8am-4pm	118 Church Street, Williamstown, MA - 01267	413-458-8250	<a href="mailto:bogrody@williamstownma.gov">bogrody@williamstownma.gov</a>	<a href="http://www.williamstownma.gov">www.williamstownma.gov</a>
COA - Windsor	able bodied elderly, all purposes	Central County	7 days, on call	1220 Old Route 9, Windsor, MA - 01270	413-684-3771		
Elder Services Inc.	senior, medical, all purposes	County Wide	on call	877 South Street, Pittsfield, MA - 01201	413-499-0524	<a href="mailto:esbc@esbci.org">esbc@esbci.org</a>	<a href="http://www.esbci.org">www.esbci.org</a>
Mass Rehabilitation Commission	disabled, employment	County Wide	Mon-Fri 8:45am-5pm	37 Main Street, 3rd floor, North Adams, MA - 01247	413-663-5391	<a href="mailto:Katherine.Angelini@MassMail.State.MA.US">Katherine.Angelini@MassMail.State.MA.US</a>	
Retired Senior Volunteer Program (RSVP)	senior, able bodied	Central County	Mon-Thu 8:30am-3:00pm; Fri 8:30am-2:00pm	16 Bartlett Avenue, Pittsfield, MA - 01201	413-499-9345	<a href="mailto:rsvpdspatcher@pittsfieldch.com">rsvpdspatcher@pittsfieldch.com</a>	<a href="http://cityofpittsfield.org/city_hall/rsvp/index.php">http://cityofpittsfield.org/city_hall/rsvp/index.php</a>
Southern Berkshire Elderly Transportation (SBETC)	senior & disabled, all purposes	South County	Mon-Fri, 8am-4pm	917 Main Street, Great Barrington, MA - 01230	413-528-4773		<a href="http://www.montereyma.gov/Public_Documents/MontereyMA_About/SBETC">http://www.montereyma.gov/Public_Documents/MontereyMA_About/SBETC</a>
United Cerebral Palsy of Berkshire County	disabled	County Wide	Mon-Fri, 8:30am-4:30pm	208 West Street, Pittsfield, MA - 01201	413-442-1562	<a href="mailto:csinger@ucpberkshire.org">csinger@ucpberkshire.org</a>	<a href="http://www.ucpberkshire.org/">http://www.ucpberkshire.org/</a>



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**TRANSPORTATION FOR VETERANS**

Provider	Rider Eligibility	Service Area	Days/Hours of Service	Provider Address	Phone	Email	Website
Soldier On, Inc.	senior & disabled Vets, medical	County Wide	Sun-Sat 6am-6pm	360 West Housatonic Street, Pittsfield, MA - 01201	413-418-4300	<a href="mailto:info@wesoldieron.org">info@wesoldieron.org</a>	<a href="http://www.wesoldieron.org">www.wesoldieron.org</a>
VA Van Service	senior & disabled Vets, medical	County Wide	Mon-Fri, morning-early afternoon	Eagle Street, Pittsfield, MA - 01201	413-499-2672		
Veteran's Outreach	senior, medical	County Wide	Tue-Thu	152 North Street, Pittsfield, MA - 01201	413-499-0256		

**TAXIS, LIMOS & OTHER SERVICES**

Provider	Rider Eligibility	Service Area	Days/Hours of Service	Provider Address	Phone	Email	Website
Abbott's Limousine & Livery	general public - able bodied	County Wide	24/7	435 Greylock Street, Lee, MA - 01238	413-243-1645	<a href="mailto:info@abbottslimo.com">info@abbottslimo.com</a>	<a href="http://abbottslimo.com">http://abbottslimo.com</a>
A - List Luxury Car Services	general public	County Wide	24/7	West Stockbridge	1-877-246-2547		<a href="http://alistluxurycarservices.com/">http://alistluxurycarservices.com/</a>
Berkshire Community Action Council (BCAC)	general public, disabled, medical	County Wide	1 van available for rent	1531 East Street, Pittsfield, MA - 01201	413-445-4503	<a href="mailto:gwiners@bcacinc.org">gwiners@bcacinc.org</a>	
County Rainbow Taxi, Inc/ Arrow taxi	general public, able bodied, medical	County Wide	24/7	10 Pleasant Street, Pittsfield, MA - 01201	413-499-4300	<a href="mailto:jregan@centralberkshire.com">jregan@centralberkshire.com</a>	
DuFour Escorted Tours	general, charter, school	County Wide	School bus and limo charters	133 South Street, Hinsdale, MA - 01235	413-655-8122		<a href="http://www.dufourtours.com">www.dufourtours.com</a>
Jenkins Livery	general (usually medical & employment)	County Wide	24/7 reservations	42 Carson Avenue, Dalton, MA - 01226	413-684-1893		
Lenox Taxi & Limo	general public	County Wide	7 days, 6am-midnight	8 Fairview Avenue, Lenox, MA - 01240	413-637-3014		
Norm's Limo	general public		24/7	573 Ashland Street, North Adams, MA - 01247	413-663-8300		
Park Taxi	general public	Central County	Sun-Sat 8am-9pm	235 Water Street, Lee, MA - 01238	413-243-0020		
Pittsfield YMCA	able bodied	Central County	Transportation provided for camps, childcare	292 North Street # 1, Pittsfield, MA - 01201	413-499-7650	<a href="mailto:mgreen@pittsfieldfamilyymca.org">mgreen@pittsfieldfamilyymca.org</a>	<a href="http://www.pittsfieldfamilyymca.org/">www.pittsfieldfamilyymca.org/</a>
Precious Cargo	able bodied, day care	Central County	Mon-Fri 6:30am-6:30pm	275 Williams Street, Pittsfield, MA - 01201	413-445-8977		
Rose & Cole's Co-op Transportation	general	County Wide	7 days, 5am-midnight	Tyler Street Lab, Pittsfield, MA - 01201	413-345-2354	<a href="mailto:rc.coopdelivery@gmail.com">rc.coopdelivery@gmail.com</a>	<a href="http://www.facebook.com/rc.coopdelivery/">http://www.facebook.com/rc.coopdelivery/</a>
South County Transport	general	South County	Sun-Wed 8am-11pm Thur-Sat 8am-2am	38 East Street, Mt. Washington, MA - 01238	413-347-1646	<a href="mailto:southcountyT@gmail.com">southcountyT@gmail.com</a>	<a href="http://www.southcountytransport.com">www.southcountytransport.com</a>
Taxico Inc.	general	South County	Mon-Fri 7am-10pm, Sat 8am-11pm, Sun 8am-9pm	40 Rosseter Street, Great Barrington, MA - 01230	413-528-0911		
Transport the People, Inc.	general	County Wide	24/7	18 Oak Street, Pittsfield, MA - 01201	1-800-639-9605	<a href="mailto:TTP@centralberkshire.com">TTP@centralberkshire.com</a>	<a href="http://www.ttplimos.com">www.ttplimos.com</a>
Tunnel City Transportation	general public, disabled, medical	North County	Mon-Fri 7am-5pm	676 Curran Highway, North Adams, MA - 01247	413-662-2100	<a href="mailto:RCohen96@tunnelcitytransport.com">RCohen96@tunnelcitytransport.com</a>	<a href="http://www.tunnelcitytransport.com">www.tunnelcitytransport.com</a>